



HUB SPORTS BOSTON *BRAND AMBASSADOR PROGRAM*

HUB Sports Boston is the premier adult recreational sports league for men & women of all skill levels. With multiple adult sports leagues, tournaments, and events year-round, no one delivers more offerings than HUB! Come see why the HUB is the fastest growing adult sports league in Greater Boston with over 1,000 teams and 20,000 players competing throughout the year.

www.hubsportsboston.com

We are currently seeking part-time HUB Brand Ambassadors to assist with player experience on the field and represent the HUB SPORTS BOSTON brand at our games. HUB Brand Ambassador's act as an advocate for our company, building positive brand perception and encouraging customer engagement. Brand ambassadors are needed for multiple sports leagues and include the following: Basketball, Flag Football, Futsal, Kickball, Pickleball, Soccer, Softball, and Volleyball.

Responsibilities include:

- Gaining insightful feedback from players
- Creating positive customer service interactions with players and teams
- Making the players feel welcomed in our leagues and answering questions
- Delivering team supplies for opening nights of leagues and championship nights
- Transporting supplies from our league office to any given field of play. Supplies include (but not limited to) portable soccer nets, tabletop electronic scoreboards, folding tables (1-2), team duffle bags (shirts/scorebooks/etc.)
- Communicating with our operations staff regarding needs and priorities for the day
- Providing feedback to the office on officials, teams, field conditions, and any issues
- Capturing and collecting content for our marketing department by taking nightly pictures and videos at games for HUB social media
- Completing nightly after shift reports for our operations team

Requirements and Skills:

- Reliable form of transportation (Required)
- Previous work experience in roles with customer service and interaction
- Strong customer service and problem-solving skills
- Excellent communication skills (via phone and in-person)
- Ability to collaborate well with others
- Strong organizational skills and a positive team oriented attitude
- A passion for working in the sports industry
- Knowledge of the current sport is a plus!
- Undergrad degree or currently obtaining a degree

*Must be able to stop in Watertown office during week to gather supplies

Weeknight Shifts vary from 6pm – 10pm and Sundays all day (Pay is \$20.00 an hour)

PLEASE SEND RESUME IN PDF FORMAT TO info@hubsportsboston.com USING "HUB AMBASSADOR - [YOUR NAME]" AS SUBJECT